

Nook Flex

How long is this Limited Warranty valid?

The limited warranty for the NOOK remains in force for one (1) year and is valid from the date of purchase.

What is covered under this Limited Warranty?

The limited warranty covers defects in material and workmanship on all main parts in the NOOK, from the date of purchase.

What will NOOK do to correct the problem?

NOOK will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, NOOK through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

If it is covered by this limited warranty, NOOK will pay the costs of repairs, spare parts, labor and travel for repair staff, that NOOK incurs, provided that the product is accessible for repair without special expenditure.

This does not apply to any repair work not authorized by NOOK. Replaced parts become the property of NOOK.

If the item is no longer sold by NOOK, NOOK will provide an appropriate replacement. It is NOOK that determines, at its sole discretion, what constitutes an appropriate replacement.



What is not covered under this Limited Warranty?

This limited warranty does not apply to products in the NOOK system that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or with the wrong cleaning products. This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This limited warranty does not apply if the products have been placed outdoors, in prolonged direct sunlight or in a humid environment.

This limited warranty does not cover consequential or incidental damages. For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

This limited warranty does not apply if the product has been used for commercial rental to third parties.

Care instructions

For all surfaces except upholstery & table: spray with a household window cleaner product and wipe clean with paper towel. For a deeper clean, use a white scouring pad. Upholstery: Depends on Upholstery range. See separate cleaning guide provided at the time of purchase. Table: If laminate, use the 1st method above. If lacquered wood veneer, use a lacquer spray polish and soft cloth.

How country, provincial and state law applies

This limited warranty gives you specific legal rights, and is in addition to your statutory legal rights.



Nook Pro

How long is this Limited Warranty valid?

The limited warranty for the NOOK remains in force for three (3) years and is valid from the date of purchase.

What is covered under this Limited Warranty?

The limited warranty covers defects in material and workmanship on all main parts in the NOOK, from the date of purchase.

What will NOOK do to correct the problem?

NOOK will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, NOOK through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

If it is covered by this limited warranty, NOOK will pay the costs of repairs, spare parts, labor and travel for repair staff, that NOOK incurs, provided that the product is accessible for repair without special expenditure.

This does not apply to any repair work not authorized by NOOK. Replaced parts become the property of NOOK.

If the item is no longer sold by NOOK, NOOK will provide an appropriate replacement. It is NOOK that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this Limited Warranty?

This limited warranty does not apply to products in the NOOK system that have been stored or assembled incorrectly, used inappropriately,



abused, misused, altered, or cleaned using the wrong cleaning methods or

with the wrong cleaning products. This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This limited warranty does not apply if the products have been placed outdoors, in prolonged direct sunlight or in a humid environment.

This limited warranty does not cover consequential or incidental damages. For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

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For all surfaces except upholstery & table: spray with a household window cleaner product and wipe clean with paper towel. For a deeper clean, use a white scouring pad. Upholstery: Depends on Upholstery range. See separate cleaning guide provided at time of purchase. Table: If laminate, use 1st method above. If lacquered wood veneer, use a lacquer spray polish and soft cloth.

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